

Can anyone use Dial-a-Ride?

Absolutely! If you live in Stevens County, you can use this public transportation service.

How do I schedule a ride?

For morning trips, make your reservations by 3:00 p.m. the day before your ride. For afternoon rides, contact Dial-a-Ride by Noon the same day. You can also schedule rides up to two weeks in advance. When you call for the first time, we will gather some information from you. We use that information for required summary reports to the Washington State Department of Transportation. No personal information is ever provided to anyone and no information is ever sold or used for the purposes of solicitation.

What if I have special needs?

All our vehicles are wheelchair accessible. If you have difficulty walking up the steps on the bus, you can ride the lift. And, if you need someone to ride with you, just tell us that you're bringing along an extra person when you call to schedule a ride. We also welcome service animals.

Rural Resources Transportation welcomes all comments and/or complaints. Comments and/or complaints can be about either services or discrimination based on race, religion, color, gender, pregnancy, age (including those over 40), national origin (including ancestry), ethnicity, disability (as defined in the federal Americans with Disabilities Act), marital status, veteran status, sexual orientation, income, creed or any other characteristic protected by applicable federal or state law. If you wish to make a discrimination complaint, contact the Rural Resources Community Action Transportation Director at any phone number listed on this brochure, fax to 509-684-5787, email kscalf@ruralresources.org or write to: Transportation Director, Rural Resources Community Action, 956 S Main St, Colville, WA 99114.



Stevens County Dial-a-Ride is funded by the Washington State Department of Transportation. Rural Resources Community Action provides this service to our community.



Stevens County Dial-a-Ride Public Transportation

If you live within Colville or Kettle Falls, Dial-a-Ride is here to meet your transportation needs with door-to-door service and wheelchair accessible vehicles. Dial-a-Ride is available to everyone. We operate Monday through Friday from 9:00 — 11:00 a.m. and from 1:30 — 3:30 p.m. The suggested donation for each one-way trip is 50 cents. Personal Care Attendants for riders always ride fare-free.

Need a lift?

Dial us today to schedule a ride!

1-800-776-9026